

GENESIS ON-DEMAND AUDIO PLAYBACK

Genesis, the leader in successful webinar production

GENESIS' On-Demand Playback is a simple, cost-effective way to present recordings of your past audio conferences to your audience. You can have multiple audio files made available 24/7, or for just a limited time. All your audience has to do is dial in and listen!

Your customers can access your on-demand audio playback by using one of three call-access types:

- 1. **Open PIN**: Your callers will dial into the system and the recording will begin playing automatically without the caller having to enter a PIN
- 2. **Any PIN:** Allows callers access to the playback by entering any combination of numbers when prompted for a PIN.
- 3. **Valid PIN**: Each caller is given a unique PIN which will allow them access to the recording.



If using Valid PIN access, you can supply Genesis with a list of participants and corresponding PINs which will be loaded into the system. This will allow you to view who accessed the playback in the post-conference report.



Available Features

- Audio playbacks can be available 24/7, or can be scheduled for specific time intervals, number of plays, or maximum listening time.
- Each audio file can have a customized prompt announcing the title and/or description of the playback.
- You have the option of having a "welcome prompt' that your callers will hear upon dialing into the playback system.
- Genesis can provide you with a usage report daily, weekly or monthly, depending on how long you want your playback to remain active.

CONTACT US TODAY

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