



GENESIS INTERNATIONAL TOLL FREE SERVICE - Audio

1. To dial into your Anytime conference, find the country you are dialing FROM, and dial the UIFN exactly as written.
 2. If you are unable to dial in using the UIFN, check your calling plan. Many telephone service providers do not allow dialing out to international 800 numbers unless required.
 3. If you need further assistance, please dial +1 xxx.xxx-xxxx. and an operator can assist you.
 4. Toll number means that the caller pays for any long-distance charges when using our toll dial in number to call in to a conference. When you give participants on your conference calls the toll dial in number, they will be charged by their phone company. Our international toll dial-in number is xxx-xxx-xxxx and is a permanent standard US telephone number for your international participants. This number will never change and is accessible anywhere in the world. With only one number to remember, this will be beneficial to participants who travel from country to country.
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Today's global business environment makes it crucial for you to be able to connect easily with clients, vendors, and team members around the world. Our International Conferencing service offers a number of options to ensure you are able to connect, communicate and collaborate smoothly and efficiently with your key business partners. Four options are available to meet your international conferencing needs:

International Calling Options

International Toll Free: This service is currently available from many countries worldwide. Additional countries are added as they become available. If you don't want your overseas participants to pay for an international telephone call, they can dial a toll-free number. The call will be free for your participants as long as they use a landline. If they use a mobile phone, the international part of the call will still be free. Participants are not billed anything; the leader pays for all charges.

Domestic Number Dial-In: Your international caller can use a domestic dial-in number provided by Genesis. In this case, the international caller will pay the long-distance call charges into the United States, and the leader pays the bridging conferencing charges.

Operator Dial Out: For a scheduled call, you can provide the number 48 hours ahead of time by calling our Customer Service number. The Operator will start the call and dial out to the international participant at the time of your scheduled call. International mobile phone numbers are acceptable.

Leader Dial Out: Leaders can dial out to participants (International or Domestic) themselves and bring them back into their call. The participant pays nothing and the leader pays for all charges.

If you don't want your overseas participants to pay for an international telephone call, they can dial a toll-free number. The call will be free as long as they use a landline. If they use a mobile phone, the international part of the call will still be free.

In addition to these options above, Genesis also offers both translation and transcription services for your international calls. We understand how difficult and confusing international conference calling can be. Call us today and let us walk you through the options available. We will also be pleased to work with you on a country-by-country basis to ensure your international conferencing needs are met.



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18 Railroad Avenue, Suite 102, Rochelle Park, NJ 07662 ~ www.genesisnetworks.com ~ 888.436.3746 ~ info@genesisnetworks.com



If you do not see the country of your choice then feel free to contact your representative at Genesis and request it to be added to this list.

Country

Argentina Telef	Australia Optus	Australia Telstra
Belgium	Brazil Embtrl	China Netcom
China Telcom	Denmark	Finland
France	Germany	Hong Kong
Hungary	Ireland	Israel Barak
Israel Bezeq	Israel Gldn Lns	Italy
Japan KDD	Luxembourg	Malaysia
Netherlands	New Zealand	Norway
Philippines	Portugal	Singapore
South Africa	Spain	Sweden
Switzerland	Thailand	UK BT
UK CW		



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