



GENESIS INTERNATIONAL TOLL SERVICE - Video

1. Every reservation-less conference call account has a direct dial US telephone number for any international caller to gain access. This number will always remain the same and is accessible from anywhere in the world. Long-distance rates will apply for the international caller dialing into your conference call but you will only incur the per-minute fee of your reservation-less conference call plan.
2. US Toll (1+) Dial-In: You pay a bridging cost of 3.9 cents per minute. Participant pays their own long distance charges to dial a USA 1+ (toll) number. Any caller can connect to your conference call by dialing the access telephone number and entering the access Security Code, or entering your Conference ID when prompted.
3. If you need further assistance, please dial (866)202-4023 for assistance.
4. Toll number means that the caller pays for any long distance charges when using our toll dial in number to call in to a conference. So when you give participants on your conference calls the toll dial in number, they will be charged by their phone company. Our international toll dial-in number is 702-443-9278 and is a permanent standard US telephone number for your international participants. This number will never change and is accessible anywhere in the world. With only one number to remember, this will be beneficial to participants who travel from country to country.

Today's global business environment makes it crucial for you to be able to connect easily with clients, vendors, and team members around the world. Our International Conferencing service offers a number of options to ensure you are able to connect, communicate and collaborate smoothly and efficiently with your key business partners. Three options are available to meet your international conferencing needs:

International Calling Options

Domestic Number Dial-In: Your international caller can use a domestic dial-in number provided by Genesis. In this case, the international caller will pay the long-distance call charges into the United States, and the leader pays the bridging conferencing charges.

Leader Dial Out: Leaders can dial out to participants (Domestic only) themselves and bring them back into their call. The participant pays nothing and the leader pays for all charges.

Live Conference Viewer: You may also elect to Dial-Out to your International Participant(s) using our Online Live Conference Viewer Use the Dial-Out feature to dial out to as many Domestic Participants as is necessary. You pay for Domestic Dial-Out, Participant pays nothing. Rates dial out are identical to dial-in rates. Please contact us for more information.

In addition to these options above, Genesis also offers both translation and transcription services for your international calls. We understand how difficult and confusing international conference calling can be. Call us today and let us walk you through the options available. We will also be pleased to work with you on a country-by-country basis to ensure your international conferencing needs are met.

